



**Mylavarapu Satya Ganesh Kumar**  
**Genpact | Manager | Hyderabad, India**

## BASIC INFORMATION

<b>Experience in:</b>	BPO Industry
<b>Email:</b>	<a href="mailto:Satya.mylav@gmail.com">Satya.mylav@gmail.com</a>
<b>Phone:</b>	+91 9866557312, 9966967312.
<b>Language:</b>	English, Telugu, and Hindi.
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## CAREER CONTOUR

I am unwavering, meticulous, and highly competent in the **BPO Industry** I have a consistent record of transporting the best results-driven work with a proven ability in implementing my work in an organized manner for **25+ years** of my successful career.

My expertise: - **BPO Industry – Cash Flow Management, Accounting, Reconciliations & Forecast, Fund Management, Balance Sheet, Treasury and Netting Activities, Client Relationship Management, Sourcing and Time Management, Service Delivery.** I have in-depth knowledge of all ethics of management. I possess effective communication skills and am a team player with strong Organizational, Logical, and Problem-Solving Abilities.

I have great exposure to working with large-scale organizations like **Genpact, Graflaks Industries.** I am well-versed skills in analysis, problem-solving, and coordination, which make me so successful and dedicated. Strong influencing and negotiation skills coupled with a proven ability to think in and out of the box, generating new solutions.

I have commenced my profession as an **Executive** and risen myself as **Manager** reputed company. I would like to see myself growing with the passing years of hard work and dedication. I have been awarded many accolades for my result-oriented hard work.

Armed with a multitude of competencies and work experiences, I am confident to carry forward any organization's vision & objectives with sufficient ease and dedication to my job responsibility.

## EXPERIENCE

### Mar'2016 – Till Date | Genpact | As Manager

#### Responsibility:-

- Successfully executed treasury and netting activities, minimizing risk exposure and ensuring efficient settlement processes.
- Managed foreign exchange transactions and interest rate hedging to safeguard financial interests.
- Prepared comprehensive financial reports related to treasury activities, providing insights and recommendations to senior management. Also utilized data-driven analysis to support strategic decision-making processes.
- Led and guided a team of over 40 individuals in the Banking and BSR COE, promoting operational efficiency and productivity.
- Fostered a collaborative environment to maximize team performance and achieve organizational goals.
- Generated management reports, KPIs, SLAs, volume analysis, and benchmarking to monitor performance and identify areas for enhancement.
- Implemented strategies for continuous improvement and efficiency gains.

- Conducted regular client calls to ensure seamless communication and alignment of objectives between teams.
- Addressed issues and gaps proactively to maintain strong working relationships.
- Successfully managed virtual transitions during the COVID pandemic, leveraging technology for smooth operations and minimal disruptions. Also Implemented strategies to maintain business continuity.
- Effectively managed the demerger process of a US client, both onshore and offshore, ensuring a seamless transition and minimal impact on business operations.
- Monitored and reported balances in short-term and long-term investments, optimizing returns through strategic cash balance management.
- Conducted meticulous reconciliations of cash and bank transactions, as well as intercompany transfers, resolving outstanding issues and discrepancies. Also oversaw clearing claims and other payments.
- Ensured accurate and reliable financial records.
- Successfully led the transition of a process from the US, managing a team of five members and facilitating a smooth knowledge transfer.
- Ensured a seamless integration into existing operations.
- Assumed responsibility for intercompany service level (SL) and general ledger (GL) comparison, ensuring accuracy and alignment across entities.
- Provided oversight for intercompany reconciliations and journal processing, maintaining timely and accurate recording of transactions.

## PREVIOUS EXPERIENCE

- *Jun'2000 – Mar'2005 | Graf laks Industries | As Accountant*
- *Apr'1996 – May'2000 | Vijaya Agencies | As Accounts Assistant*

## ACHIEVEMENTS

- Awarded Bronze for DAC project improvements, saving 1 FTE.
- Received Bronze Award for transition process stabilization.
- Achieved Silver Award for maintaining 100% SLA.
- Recognized as a Top Twenty Performer for consistently high performance.
- Implemented BOTS for automated banking activities, reducing 2 FTE positions.
- Introduced macro Intercompany SL comparison, saving 5 FTEs.
- Stabilized a critical US process, earning recognition for excellence.
- Successfully transitioned the Treasury process for a US client of GENPACT.
- Cleared aged open items through proactive client collaboration.
- Started my career as an Executive and rose as a Manager.

## ACADEMIC FORTE

- M Com from Osmania University Distance Education in 2006.
- B Com Osmania University from 1996.

### **Training:**

- Completed the Institute's Introduction to Property and Casualty Insurance Course
- GB Certified
- Lean Certified

## TECHNICAL PROFICIENCY

### **Well versed with**

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| <ul style="list-style-type: none"> <li>• MS Office</li> <li>• Internet Application</li> <li>• SAP</li> </ul> | <ul style="list-style-type: none"> <li>• Windows</li> <li>• Oracle</li> <li>• Blackline</li> </ul> |
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**Advice for Contacting:** I'm always open to conversation, networking with like-minded professionals, or discussing future prospects. Connect with me on Linked In or contact me at [Satya.mylav@gmail.com](mailto:Satya.mylav@gmail.com)